A picture containing text

Description automatically generated

Information about the   
New Zealand Traveller Declaration form

A black silhouette of a map

Description automatically generated



Updated: October 2023

# What you will find in this document

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A picture containing letter

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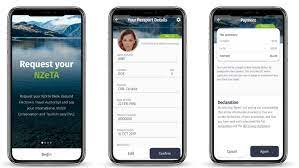
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# Before you read this

A picture containing diagram

Description automatically generated  
  
  
This is a long document.  
  
  
While it is written in Easy Read it can be hard for some people to read a document this long.

Some things you can do to make it easier are:

A picture containing text, book

Description automatically generatedread a few pages at a time

* have someone support you to understand it.

# What is this document about?



This Easy Read document is about the **New Zealand Traveller Declaration.**

Text, letter

Description automatically generated with medium confidence  
  
The **New Zealand Traveller Declaration** is also called the **NZTD**.

A NZTD needs to be completed for everyonewho comes to New Zealand.

  
The NZTD is a form that tells Immigration New Zealand where you have been while outside New Zealand.

People arriving in New Zealand by plane need to fill in a NZTD.



The NZTD helps to keep our:

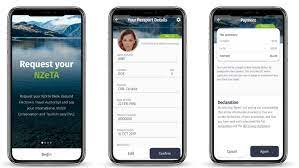
tangata / people safe

whenua / land safe.

****  
  
You can do a **digital declaration**.

A **digital declaration** is a form you fill in online.   
  
  
You can fill in the form on the NZTD **website** at:

**travellerdeclaration.govt.nz**

You can also download the **NZTD app**.

  
  
An **app** is a program you can

download to your phone or tablet.

The app lets you do the same things as the NZTD website.

# What you need to fill in your NZTD

A picture containing text

Description automatically generated

To fill in your NZTD you need to have:

A space shuttle in the sky

Description automatically generated with low confidenceyour passport

information about your flight to New Zealand

your contact information like mobile phone number

information about where you have travelled in the last few months

information about what you are bringing into New Zealand.

You can find information about what you can and cannot bring into New Zealand on these **websites**:

**www.mpi.govt.nz/CanIBringIt**

**www.**[**customs.govt.nz/PRI-traveller**](http://customs.govt.nz/PRI-traveller)

A picture containing text

Description automatically generated  
  
These websites are **not** in Easy Read.

To fill in your NZTD you will also need:



your **immigration status** which sayswhether you:

* **A person and person sitting at a table

  Description automatically generated**are a citizen of New Zealand or Australia
* are a permanent resident of New Zealand or Australia
* A picture containing text

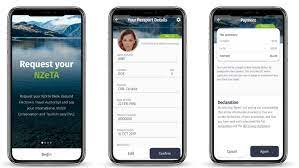
  Description automatically generatedor need a visa to enter New Zealand

your **visa** information if that applies to you.

**Immigration status** means what kind of permission you have to be in a country.

A **visa** is official permission to come to / stay in a country.

A visa can be a stamp on your passport or an electronic record if you have an e-passport.

To fill in your NZTD you may also need a **New Zealand Electronic Travel Authority**.

****A **New Zealand Electronic Travel Authority** lets you travel to New Zealand if you do not have a visa.

It is also called a **NZeTA**.



People who need a NZeTA include:

people from Map

Description automatically generateda **visa waiver** country

cruise ship passengers

permanent residents of Australia.

If you are from a **visa waiver** country you may be able to visit New Zealand without a visa.

You will need to prove that you:

* A space shuttle in the sky

  Description automatically generated with low confidencecan fund your stay
* have travel booked to leave New Zealand.



You can find more information about visa waivers at this **website**:

**www.immigration.govt.nz/new-zealand-visas/visas/visa/visa-waiver**

A picture containing text

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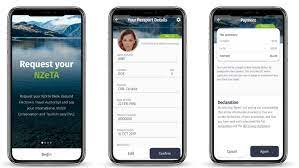
The information on this website is not in Easy Read.

Text, whiteboard

Description automatically generatedTo enter New Zealand you must:

hold a valid visa

or

be travelling on a passport from a visa waiver country.

Map

Description automatically generatedIf you are from a visa waiver country, you will need a NZeTA before you travel.

If you are travelling on an Australian passport you **do not need** an NZeTA.

  
  
You can find out more about visa waiver countries and NZeTA at this **website**:   
  
**immigration.govt.nz/new-zealand-visas**

It is okay to get someone to help you fill in your NZTD.

A picture containing text, person

Description automatically generatedYou can fill in a paper NZTD form when you get to New Zealand.

A separate NZTDform must be completed for each person.



A NZTD form must also be completed for:

children

infants / babies.

The NZTD is free to complete.

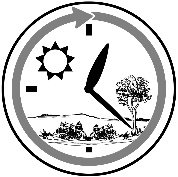
It will take about 10 minutes to complete.

# When you can submit your NZTD

A picture containing silhouette

Description automatically generated

The earliest you can submit your NZTD is **24 hours** before you start your trip to New Zealand.  
  
  
**24 hours** is as long as 1 day and 1 night.



You can update your NZTD right up until you reach **passport control** in New Zealand.

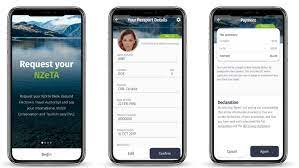
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**Passport control** is where your passport gets checked before you are allowed into New Zealand.

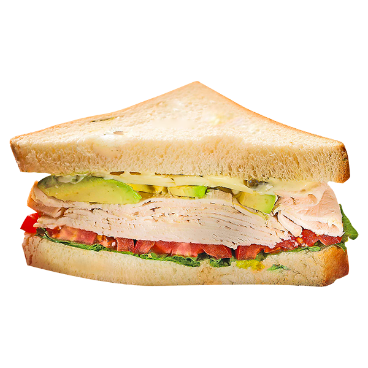
Icon

Description automatically generatedAfter you submit your NZTD you will get an email telling you what you need to know when you enter New Zealand.



You do not need to add any documents to your NZTD or print it out.

Some goods / things cannot be brought into New Zealand.



These are things like:

food

outdoor equipment with dirt on it

animal products like cheese

plant products like fruit.



These things may carry:

harmful pests like insects

diseases that could make people sick.

You may need to declare / say that you have:

medicines

cigarettes

Calendar

Description automatically generated with medium confidencealcohol like beer or wine

cash over NZ 10 thousand dollars.

# Making changes to your declaration

Icon

Description automatically generated  
When you start your online declaration, you will be emailed a **reference number**.

Your reference number can be used to:

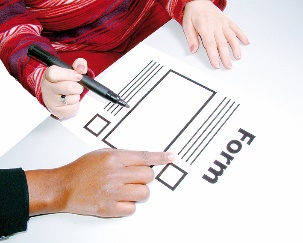
check your declaration

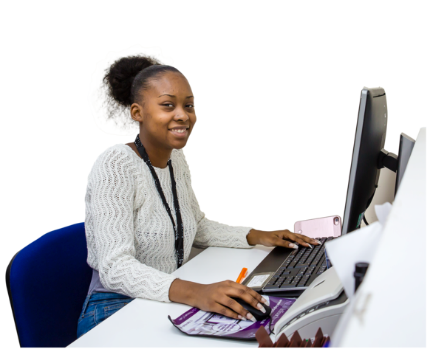
complete your declaration

make changes to your declaration.

If you make any changes to your NZTD you will need to submit it again.

You cannot make any changes to your declaration after you have gone through passport control in New Zealand.



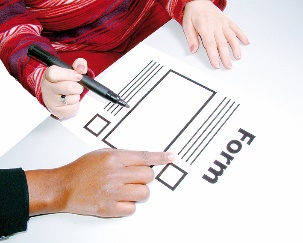
If you have forgotten to declare something you will need to talk to a **border officer**.

A **border officer** is a person who decides if you can enter the country or not.

****  
You may have to ask to see a border officer.

# When you arrive in New Zealand

  
When you arrive in New Zealand you may have to fill in a paper declaration form.  
  
  
If you fill in a digital NZTD online you **do not** need to fill in a paper NZTD form.



**A picture containing text

Description automatically generated**  
Your NZTD will be checked:

when you scan your passport at the eGate

by a border officer on arrival into New Zealand.

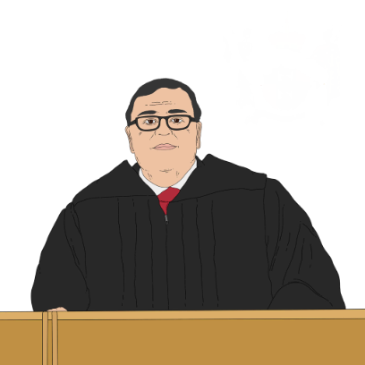
Your bags may be **x-rayed** and checked.

A person holding a shield

Description automatically generated with low confidenceAn **x-ray** is a machine that can see the insides of your bags.

Calendar

Description automatically generated with medium confidenceIf you have not declared an item you may:

* have to pay money like a fine

be taken to court in the future.

# Checklist for travelling to New Zealand

A hand holding a pen

Description automatically generated

These are the things to do before travelling to New Zealand:

**A picture containing text

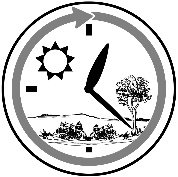
Description automatically generated**check that your passport is up to date

apply for a visa or NZeTA if you need one

book your flight

check what you can bring into New Zealand

submit your NZTD



# How to contact us

  
  
If you have any questions about the New Zealand Traveller Declaration you can phone us.

Our contact centre is open 24 hours a day 7 days a week.



A picture containing text

Description automatically generated

This means it is always open.

  
In New Zealand you can phone:

A picture containing silhouette

Description automatically generated

**0800 359 269**

This number is free to call if you are in New Zealand.

A close up of a remote control

Description automatically generatedIf you are calling from Australia you can phone:

A map of australia with black text

Description automatically generated**1800 359 269**

This number is free to call if you are in Australia.

A close up of a remote control

Description automatically generatedIf you are calling from any other country you can phone:

**+64 4 931 5799**

You may be charged money for these calls

Icon

Description automatically generated

You can also send an online message to this website:

**travellerdeclaration.govt.nz/contact**

We will try to answer within 12 hours.

**Text

Description automatically generated**This information has been written by

Te Kāwanatanga o Aotearoa –

New Zealand Government

A blue and purple text

Description automatically generatedIt has been translated into Easy Read by the Make it Easy Kia Māmā Mai service of People First New Zealand Ngā Tāngata Tuatahi.

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