

New Zealand

Traveller Declaration

Everyone travelling to New Zealand is required to complete and submit a New Zealand Traveller Declaration and receive a Traveller Pass before they travel. This includes New Zealand citizens and residents, children and infants.

The New Zealand Traveller Declaration is an online system that collects your travel and COVID-19 health-related information.

The New Zealand Government needs this information before you fly to New Zealand, so that you know what you need to do when you arrive.

You need to submit your declaration online before you arrive at your departure airport. Once your flight is booked, you can start your declaration up to 28 days before you fly.

Your declaration may take around 30 minutes to complete, so give yourself plenty of time to do it.

If your New Zealand Traveller Declaration meets the requirements, you will receive a Traveller Pass.

You'll be asked to show your Traveller Pass at check-in and when you arrive in New Zealand, unless you exit Customs via eGates.

Everyone needs to complete and submit a traveller declaration, including New Zealand citizens, permanent resident visa holders, children and infants.

If you are not a New Zealand citizen or resident, you still need to meet visa requirements to enter New Zealand.

If you do not need a visa to travel to New Zealand, you will need to apply for an NZeTA (New Zealand Electronic Travel Authority). You need to do this as well as complete your New Zealand Traveller Declaration.

It is free to complete your declaration.

What you need to do to complete your traveller declaration

You will need to provide:

- passport details;
- flight information;
- proof of vaccination – if required*;
- travel history for 14 days before arriving in New Zealand;
- contact details in New Zealand;
- emergency contact details.

*Check travellerdeclaration.govt.nz for more information on your vaccination requirements

Helpful tips

Make sure you have all your other travel requirements before you fly, including:

- ticket for your flight;
- valid passport;
- visa or NZeTA (if required).

Travellers from some countries will need a New Zealand Electronic Travel Authority (NZeTA) to travel to New Zealand.

Visit immigration.govt.nz/nzeta to find out more.

For more information on New Zealand visas visit immigration.govt.nz/new-zealand-visas.

Help with completing your declaration

If you have trouble completing your declaration, you can ask someone, such as a friend or family member, to complete your declaration with you.

Your own email address

If someone else helps you complete your declaration, make sure they enter **your** email address so that we can email your Traveller Pass to you.

If you do not have email

If you don't have an email address, the person helping you will need to enter their email address. Once they receive the email with your Traveller Pass, they will need to print it for you, so that you can show it at the airport when asked.

After your declaration is submitted

The information you submit will be assessed, and a decision on your New Zealand Traveller Declaration will be emailed to you.

If approved, you will be issued a Traveller Pass. Your Traveller Pass will contain a QR code, which is unique to you and valid only for the journey you completed the declaration for.

If you do not meet the requirements, you will not be issued a Traveller Pass. We will email you to let you know why your declaration was not successful.

If there is an error with your information, you can return to your declaration to correct and re-submit it.

Arriving in New Zealand

When you enter New Zealand you may need to show your Traveller Pass and any other entry requirements to a Customs Officer.

You can show your Traveller Pass as a printed document or on your mobile device.

Some people will be able to exit directly through the eGates without needing to have their Traveller Pass checked by Customs. The eGates will automatically check the details of your Traveller Pass when your passport is scanned.

You should still carry all the relevant paperwork with you that you've uploaded to the New Zealand Traveller Declaration — such as your COVID-19 vaccination certificate and all other travel requirements.

Contact and support

If you have any questions about the New Zealand Traveller Declaration, you can call the New Zealand Traveller Declaration contact centre at one of the contact numbers below:

0800 359 269 – toll-free calling from New Zealand

1800 359 269 – toll-free calling from Australia

+64 4 931 5799 – for international callers

You can call the contact centre at any time, 24 hours a day, 7 days a week.

Please note that we can assist you with your questions, but we cannot complete your declaration for you.

Don't forget - you can ask someone you know, such as a friend or family member to complete the declaration with you.

Helpful steps - what you will need to do

1. Book your flight to New Zealand.
2. Make sure you have everything else you need before you travel, including a valid passport, and a visa or NZeTA (if required).
3. Go to **travellerdeclaration.govt.nz** to complete your declaration. You can do this up to 28 days before you fly.
4. Upload your proof of vaccination (if required).
5. Submit your declaration.

Your declaration will be processed. This will be prioritised based on flight departure times. Note the processing centre and contact centre are open 24 hours a day, 7 days a week.

6. You'll be emailed your Traveller Pass – you're ready to fly to New Zealand!

Find out more at **[TravellerDeclaration.govt.nz](https://travellerdeclaration.govt.nz)**