

New Zealand Traveller Declaration

Everyone travelling to New Zealand is required to complete and submit a New Zealand Traveller Declaration.

The New Zealand Traveller Declaration is an online system that collects your travel and COVID-19 health-related information.

The New Zealand Government needs this information before you fly to New Zealand, so that you know what you need to do when you arrive.

You need to submit your declaration online before you arrive at your departure airport. Once your flight is booked, you can start your declaration up to 28 days before you fly.

Your declaration may take around 30 minutes to complete, so give yourself plenty of time to do it.

If your New Zealand Traveller Declaration meets the requirements, you will receive a Traveller Pass.

You'll be asked to show your Traveller Pass at check-in and when you arrive in New Zealand.

Everyone needs to complete and submit a traveller declaration, including New Zealand citizens and permanent resident visa holders.

If you are not a New Zealand citizen or resident, you still need to meet visa requirements to enter New Zealand.

It is free to complete your declaration.

What you need to do to complete your traveller declaration

You will need to provide:

- passport details
- flight information
- proof of vaccination - if required*
- travel history for 14 days prior to arriving in New Zealand
- contact details in New Zealand
- emergency contact details
- proof of a pre-departure test - unless exempt*

* Check travellerdeclaration.govt.nz for more information on your pre-departure requirements

Helpful tips

It's a good idea to start your traveller declaration as soon as you can, so that you are not rushed.

You may need a pre-departure COVID-19 test before you fly to New Zealand.

We recommend that you complete as much of your declaration as you can before you go for your pre-departure test.

Once you have your test result, return to your online traveller declaration and upload your result. Then you can submit your declaration.

Help with completing your declaration

If you have trouble completing your declaration, you can ask someone, such as a friend or family member, to complete your declaration with you.

Your own email address

If someone else helps you complete your declaration, make sure they enter **your** email address so that we can email your Traveller Pass to you.

If you do not have email

If you don't have an email address, the person helping you will need to enter their email address. Once they receive the email with your Traveller Pass, they will need to print it for you, so that you can show it at the airport when asked.

After your declaration is submitted

The information you submit will be assessed, and a decision on your New Zealand Traveller Declaration will be emailed to you.

If approved, you will be issued a Traveller Pass. Your Traveller Pass will contain a QR code, which is unique to you and valid only for the journey you completed the declaration for.

If you do not meet the requirements, you will not be issued a Traveller Pass. We will email you to let you know why your declaration was not successful.

If there is an error with your information, you can return to your declaration to correct and re-submit it.

Showing your Traveller Pass

You will be asked to show your Traveller Pass to your airline when you check-in. You will need to show it again when you arrive in New Zealand.

Your Traveller Pass can be printed out, or uploaded to your mobile device.

You should still carry all the relevant paperwork with you that you've uploaded to the New Zealand Traveller Declaration – such as your COVID-19 vaccination certificate, pre-departure test results and all other travel requirements.

Contact and support

If you have any questions about the New Zealand Traveller Declaration, you can call the New Zealand Traveller Declaration contact centre at one of the contact numbers below.

0800 359 269 – toll-free calling from New Zealand

1800 359 269 – toll-free calling from Australia

+64 4 931 5799 – for international callers

You can call the contact centre at any time, 24 hours a day, 7 days a week.

Please note that we can assist you with your questions, but we cannot complete your declaration for you.

Don't forget - you can ask someone you know, such as a friend or family member to complete the declaration with you.

Helpful steps - what you will need to do



1

Book your flight to New Zealand.



2

Go to travellerdeclaration.govt.nz.



3

Start completing your declaration. You can do this up to 28 days before you fly.



4

Upload your proof of vaccination, if required.

YOU CAN RETURN TO YOUR DECLARATION AFTER YOU HAVE STARTED IT



5

If you need to do a pre-departure test, book and have your test.



6

Upload your pre-departure test result.

SUBMIT YOUR DECLARATION TO BE PROCESSED



7

You'll be emailed your Traveller Pass - you're ready to fly to New Zealand!

Find out more at

[TravellerDeclaration.govt.nz](https://travellerdeclaration.govt.nz)

v1-03-2022