

# New Zealand Traveller Declaration Factsheet

## Diplomatically-cleared ships

If you arrive into Aotearoa New Zealand on a diplomatically-cleared ship, you need to complete a New Zealand Traveller Declaration (NZTD) if you are permanently disembarking the ship.

You do not need to complete a NZTD if you will be leaving on the same ship when it next departs New Zealand.

Your declaration is important, as our home is precious, a taonga. Please help keep our tangata and our whenua – our people and our land – safe.

Do your digital declaration at [travellerdeclaration.govt.nz](https://travellerdeclaration.govt.nz)

### What you need to complete your declaration

- Passport details
- Voyage details to New Zealand
- Recent travel history
- Contact information in New Zealand
- Information about what you are bringing into New Zealand
  - [mpi.govt.nz/CanIBringIt](https://mpi.govt.nz/CanIBringIt)
  - [customs.govt.nz/PRI-traveller](https://customs.govt.nz/PRI-traveller)
- Immigration status

If you need support completing your digital declaration, someone can help you.

A separate declaration must be completed for each person onboard who is permanently disembarking the ship. It is free to complete and it takes about 10 minutes. You do not need to upload any documents or print anything out.

### What you need to declare

Some foods, used outdoor equipment, and animal and plant products, cannot be brought into New Zealand. They can carry harmful pests and diseases.

You may need to declare any restricted or prohibited goods, medicines, tobacco, alcohol, and cash NZ\$10,000 and over, or equivalent.

### When you can submit your digital declaration

The earliest you can submit your digital declaration is 24 hours before departing the ship's last foreign port, prior to arriving in New Zealand. The latest you can submit your digital declaration is by the time the ship has berthed at its first port in New Zealand.

### **Making changes to your digital declaration**

Once you have started your declaration, you will be emailed a reference number that you can use to review, complete, or make changes to your declaration. You will need to resubmit your declaration if you make any changes to it.

When you arrive in New Zealand, if you have forgotten to declare something, please talk to a border officer.

### **When you arrive in New Zealand**

A border officer will come aboard to check your declaration when you arrive in New Zealand.

If you have forgotten to declare something, you will need to talk to a border officer.

If you have not declared items that you should have, or make an erroneous declaration, you may be fined or face prosecution.

There is a paper declaration form available on arrival if you have trouble submitting a digital declaration. You do not need to do both.

### **Contact centre details**

If you have any questions about the New Zealand Traveller Declaration, phone our contact centre. It is open 24 hours a day, 7 days a week, including public holidays.

- **+64 4 931 5799** – for international callers (please note that charges may apply from your service provider)
- **0800 359 269** – toll free number in New Zealand
- **1800 359 269** – toll free number in Australia

Or you can send us an online message via [TravellerDeclaration.govt.nz/contact](https://travellerdeclaration.govt.nz/contact)

We aim to respond within 12 hours.

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